



Pay your bill online

and access important policy documents via your computer, tablet or smartphone with Private Client ConnectSM.

Key features:

- Pay bills online and view statements
- View policies
- Check active claims status¹
- Easily contact your agent and our claims department
- Access your vehicle ID cards²
- Get coverage information and direct-dial access to roadside assistance, identity theft assistance and travel assistance³
- And much more!



Nationwide[®]
is on your side

How to get started

1

To access your account via a desktop computer, visit NationwidePrivateClient.com and click on Client Login. To access via a tablet or smartphone, go to your app store to download the Nationwide Private Client Connect app.

If you are using an iPad, you may need to search "iPhone only" apps.



Private Client



2

If you're a first-time user, you'll be asked to create an account and enter the first 10 digits of your policy number, then your date of birth and ZIP code.

3

Once registered, create your username and password and begin to explore all the available features securely and conveniently at your fingertips 24/7.

Registration tips

1. If you have a policy with Nationwide Private Client, click "Create an account."
2. Enter the first 10 digits of your policy number, then your date of birth, and ZIP code then click "Next."
 - The policy number can be any product written with Nationwide Private Client (home, auto, collections or excess) and found on your declarations page
 - The date of birth must match that of a named insured on your homeowners policy
 - The ZIP code must be that of the insured's residence address
3. Once registered, create a username and password.
4. Click the "Yes" button, and then click "Finish."
5. Explore the available features, such as billing and

If you have registered for Private Client Connect on your computer, there is no need to register again on the app. Simply use the same username and password.

A screenshot of the "WELCOME TO Private Client Connect" screen. It features a "Create an account" link circled in red, and input fields for "Username" and "Password".A screenshot of the "Create Account" verification screen. It prompts the user to "verify your account please enter your policy number and answer the following security questions." It includes fields for "Your Policy Number", "Your Birthdate", and "Your Zip Code", and a "Next" button.A screenshot of the "Create Account" registration completion screen. It asks the user to "complete registration, please enter a case-sensitive username and password." It includes fields for "Enter Your Desired Username" (with "test" entered), "Enter A Password", and "Re-Enter Password", a checkbox for "Yes I agree to Privacy Statement and Terms and Conditions", and a "Finish" button.

Call us with questions:

Private Client Solutions Center 1-855-473-6410 | Monday through Friday | 8 am—9 pm EST

¹Available only on your computer. ²Use of digital auto insurance ID cards is subject to state laws. ³Mobile app only. Message and data rates may apply.

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