

Producer Bulletin

Illinois Temporary Suspension of Cancellation, Non-renewal and Premium Payments

For: All Agents & Brokers

Effective: Immediately

July 26, 2017

Dear Agency Partner,

Due to significant flooding, four counties in Illinois have been declared a disaster area by the Governor of Illinois, Bruce Rauner, and the Illinois Department of Insurance has issued a [bulletin to all insurers](#).

The state department of insurance has asked all insurers, including Nationwide Private Client, to provide certain safeguards for clients or property in these impacted counties (Cook, Kane, Lake, and McHenry) and to notify clients of the steps the companies are taking to comply with the bulletin.

Accordingly, we will be posting the [attached client announcement](#) to our website, nationwide.com/privateclient, in the [Media Center section](#) on July 26, 2017.

If you have any questions regarding this notice please contact your local Territory Sales Director or our Customer Solutions Center at 855-473-6410.

We truly appreciate your partnership, and on behalf of the entire Nationwide Private Client team – we thank you for your business.

Regards,

Your Nationwide Private Client Team

Follow us on:



Illinois Client Announcement

July 26, 2017

Effective Immediately

Nationwide Private Client wants to express our concern after the recent flooding events in Illinois, we hope that you and your loved ones are safe. To help during this time, the Illinois Department of Insurance has requested we make certain accommodations for impacted clients or property in Cook, Kane, Lake and McHenry counties.

We are taking the following steps for clients residing in or for property located in the impacted counties:

Moratorium on cancellations and nonrenewals

For any cancellation or nonrenewal notice issued on or after July 12, 2017 on any in-force policy issued to an affected policyholder, Nationwide Private Client will withdraw the cancellation or nonrenewal and reinstate the policy with no lapse in coverage. Nationwide Private Client will not issue any new cancellation or nonrenewal notices to affected policyholders or for affected property until September 30, 2017 or at a later time if deemed reasonable under an individual's circumstances.

Other insurance-related time-period extensions

We will grant to affected policyholders an additional 60 days to comply with any policy provision that imposes a time limit for a policyholder to perform an act, including the submission of a claim or proof of loss, reporting of information, submission of bills, and or payment of funds.

Time-period extension for repairs

If repairs on affected property cannot be completed within the time period required under any policy, or within the 90-day time period for repairs prior to termination due to condition of the property, we will provide policyholders with an extension of not less than 60 days to make such repairs.

Cancellation or nonrenewal respecting affected property

We will not cancel or non-renew any policy due to an "increase in the risk originally accepted" or due to the geographic location of an affected policyholder until September 30, 2017.

Availability of the Illinois Department of Insurance

The Illinois Department of Insurance is available for the filing of a complaint regarding any disaster-related dispute or issue. You may call the Department's toll-free complaint hotline at 1-866-445-5364 or file a complaint online at mc.insurance.illinois.gov/messagecenter.nsf

We appreciate the trust you've placed in us to help you protect what's most important to you. If you have any questions or need additional information, contact the Private Client Solutions Team at 855-473-6410, 7:00 a.m. – 8:00 p.m. CST or reach out to your insurance agent.

