Nationwide® Private Client

Producer Bulletin

Client Online Bill Pay and Policy Access

March 10, 2020

PLEASE NOTE

As of March 16, 2020, we are retiring the Private Client mobile app to focus resources on our Policyholder Portal. Clients can access their insurance information and billing from their mobile devices on our Policyholder Portal via a web browser.

Dear Agency Partner,

At Nationwide Private Client, we continually seek to enhance our client experience. We're pleased to announce that our Policyholder Portal is now mobile-enabled, providing your clients with easy and secure access to important insurance documents and resources from their computers, tablets or phones through an internet browser.

By focusing our investment on the most impactful technology, we are working to provide your clients with the right self-service options with an eye to increased speed and efficiency.

Using the Policyholder Portal, your clients can:

- Pay bills using MasterCard, Visa and electronic funds transfer (EFT)
- View account balances, payment histories and policy documents
- View coverage information, including Automobile, Homeowners, Collections and Excess Liability
- Check the status of any open claims
- Access contact information for you, our Private Client Solutions Center and our claims team

Clients can securely access the Portal at connect.nationwideprivateclient.com. We recommend bookmarking the page for easier access. If they previously signed up for our mobile app, their app login credentials will work for the Portal.

For more information, view the Portal Online Bill Pay Client flyer, Portal Online Bill Pay Job Aid or Portal Registration Job Aid.

If you have any questions, please contact your Sales Manager.

We thank you for your continued partnership and look forward to unlocking more opportunities.

Regards,

Your Nationwide Private Client Team

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