

Nationwide® Private Client

Producer Bulletin

Auto Premium Credits

April 24, 2020

Dear Agency Partner,

Thank you for all you're doing as Coronavirus (COVID-19) continues to bring change and uncertainty around the world.

We want to provide additional detail about our process for the \$50 auto premium credits that Paul VanDenBosch [announced earlier this month](#).

- To complete credit processing with the least amount of disruption, we will be placing PCI in maintenance mode this weekend. During this time, the system will be unavailable and is planned to be fully functional for the start of business Monday, April 27.
- A \$50 premium credit will be applied to each Private Client auto policy that was active on March 31, 2020.
- Clients who have an active balance on their auto policy will receive a credit on their upcoming auto billing statement. For clients with auto policies paid in full, we will begin issuing refund checks the week of May 4.
- Agency commissions will not be impacted by the refund.
- No additional client communication is planned about the refunds.

If you have any questions, please contact your Sales Manager or the Private Client Solutions Center at 1-855-473-6410.

We thank you for your continued partnership and we wish you and your customers good health.

Regards,

Your Nationwide Private Client Team

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