

PRODUCER BULLETIN

Central Station Monitored Alarm Certification Changes

Effective: June 14, 2021

May 26, 2021

Dear Agency Partner,

Nationwide Private Client listens to your feedback and is committed to improving your experience working with us. We are making changes to our requirements regarding central station monitored fire and/or burglar alarm certification submissions. This change aims to simplify your processes and improve your clients' experience.

Starting on June 14, 2021, you will no longer be required to submit central station monitored fire and/or central station monitored burglar alarm certification to Private Client. You will still be accountable for collecting a copy of those certifications, but you will have the option to retain them in your office. You will also continue to have the option to attach documentation to the policy file if you prefer to do so.

While we will not be validating the documentation at the time of new business and policy changes, we may conduct periodic audits and you will be accountable to produce the certification when requested. You will also continue to receive a reminder in our policy system to obtain and retain the central station monitored alarm certification in your agency file when the applicable central station alarms are indicated on the policy.

If you have any questions regarding this change, please contact your Sales Manager.

Thank you for your continued partnership.

Your Nationwide Private Client Team

