

Nationwide® Private Client

Producer Bulletin

Policy System New User Process Update

Effective Immediately

July 13, 2020

Dear Agency Partner,

At Nationwide Private Client, we continually seek ways to enhance your agency experience. With your workload in mind, we're moving to the next phase of our enhancements to the way you and your employees get access to our policy system, Private Client Innovations (PCI).

[In December](#), we let you know that we were no longer provisioning the PCI user management role, which provided agents with the ability to add and remove agency users to the system. [In March](#), we launched a secure, encrypted online workflow to get your employees login credentials for PCI.

The next step begins next Monday, July 20. Over the following weeks, our IT team will be removing existing PCI user management roles.

Instead of managing the system access yourself, when a new agency employee needs access to PCI, simply ask them to complete our [New User ID Application](#). This DocuSign form asks them to agree to the use of electronic records and complete some required information.

If you don't have the link handy, you can always find it on our public website, nationwideprivateclient.com. Hover over the Login menu in the upper right and select New Agent User ID.

As before, our team will provide credentials within a few days.

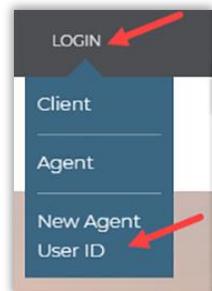
To remove system access when an employee leaves or changes responsibilities, please ask your **Sales Manager** or email our [Sales Operations team](#). They can also answer questions you may have regarding these changes.

We thank you for your continued partnership and look forward to unlocking more opportunities.

Regards,

Your Nationwide Private Client Team

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