

A MESSAGE TO OUR CUSTOMERS

Dear Valued Client,

Nationwide Private Client has helped our clients through challenging times, and together we'll get through this one. I want to take a moment to update you on what we are doing to lessen the burden during this difficult time.

- To provide support to impacted communities, the Nationwide Foundation made [\\$5 million in contributions](#) to local and national charities to support pandemic response efforts. I'm proud of the [many ways](#) we are protecting our customers and communities during this time.
- Nationwide is getting relief in members' hands quickly and simply during the COVID-19 pandemic, by offering a one-time premium credit of \$50 per policy for personal auto policies, and we are doing the same for Nationwide Private Client customers.
 - You don't need to do anything. Clients with an active Private Client auto policy as of March 31, 2020 will see a credit automatically applied to your billing account within the next 30 days.
 - We are offering this rapid relief at a time when many drivers are making the right choice to stay off the road and remain home to help "flatten the curve."
- Given our concern for the current situation many people are facing, since March we've been extending payment terms for any clients who may be experiencing hardship, providing immediate relief for customers looking for ways to make ends meet. If you need this support, please contact your agent or our Private Client Solutions Center at 1-855-473-6410 (Monday–Friday 7 am–8 pm CT).

If you're looking for additional ways to save money on your auto insurance, talk to your local agent.

We wish you good health and thank you for trusting us to protect what matters most to you.

Nationwide Private Client